

Video to DVD

Troubleshooting Guide

FAQ's

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Frequently Asked Questions (FAQ's)

1. I have Dazzle USB capture device, does Video to DVD support USB capture device?

Video to DVD currently does not support Dazzle or any other USB capture device at this time. You will require a Video Capture card or direct Firewire connection from your camcorder in order to capture your movies.

2. I am getting "The screen resolution is too small to play the application" message and I am not able to start the Video to DVD application, what do I need to do?

You would need to change your screen resolution to 1024 x 768 in your display property.

3. Does Video to DVD support direct connection from my camcorder using Firewire Cable?

Video to DVD does support direct connection from camcorder using the Firewire connection. However you would need to make sure that your current copy of your Video to DVD is version 1.5. You can download the update by following the link below. http://www.synet.biz/VideoDVD/SyNetSVD_Upgrade_1.5.exe

4. Can I copy DVD movies from my computers DVD Drive?

You cannot copy DVD movies directly from your DVD drive in your computer. All movies that you want to capture must be captured using the Capture card or Firewire connected Camcorders.

5. Can Video to DVD import movies files captured using Media Center applications such as DVR-MS files?

Due to the DVD format and other video format compatibility, movies clips capture by other software applications cannot be imported to Video to DVD for editing or burning. However, you can import movies clips capture by Video to DVD any time.

Updates

Video to DVD 1.5 Full version

<http://www.synet.biz/VideoDVD/SyNetHTVideoToDVD1.5.exe>

Video to DVD 1.5 Update version

http://www.synet.biz/VideoDVD/SyNetSVD_Upgrade_1.5.exe